



Credit Union Certified Teller (CUCT) **Program**

Session One: February 9 2010
Session Two: March 10, 2010

Location: NJ Credit Union League
299 Ward Street
Hightstown, NJ 08520

Schedule: 9:00 am – 4:00 pm Session with lunch provided.

Tuition: \$149.00 (which includes two days of training)

The program consists of two face-to-face classroom sessions. Session One covers basic information necessary for tellers to do their job effectively and Session Two focuses on more advanced topics including regulations, compliance and basic cross-selling. The CUCT Program provides two comprehensive manuals that serve as a resource and/or training tool tellers can use back in the credit union. The program also provides an evaluation form to assist you in assessing the practical skills of your tellers.

When the incumbent is ready, the League will issue a final examination. This exam will be graded by League staff and be returned to management. A passing grade of 80% or more is necessary to receive certification status.

Upon passing the exam, the incumbent will receive a certificate and CUCT Certification status. In order to retain this certification, the incumbent needs a minimum of 15 hours of education relating to the frontline position every three years. Continuing education can be in the form of classroom, quick bite, webinar, college, etc. All education sessions that include frontline knowledge are eligible.

Trainer: Barbara Agin, Director of Education & Training, NJ Credit Union League. As an accomplished facilitator, Barbara motivates and inspires others to achieve higher professional potential. Barbara uses her real life experiences to instruct and motivate new hires and experienced branch staff.

To enroll, you may complete and fax our **General Registration Form** (found on the Web site) or **send an Email to mzelinsky@njcul.org**. Please include Participant Name(s) and location.