

## NJCUL 2010 Training Opportunities

### April

Type	Course	Date	Location
Quick Bite	Credit Checks – Conducting Background Checks	6-Apr	Quick Bite
TeleCourse	Financial Counseling for Loan Officers	7-Apr	2 Hour TeleCourse
Webinar	Understanding Sig. Cards & Acct. Agreements	7-Apr	Webinar
MBL	Portfolio Risk Management Roundtable	8-Apr	Harrisburg, PA
Full Day	Understanding & Reaching Multicultural Consumers	13-Apr	NJCUL
Quick Bite	Plastic Card Fraud	14-Apr	Quick Bite
Webinar	Lending to Small Businesses	14-Apr	Webinar
Full Day	Woman Up! Take Control of Your Career	20-Apr	NJCUL
Webinar	Writing Policies for Workouts & Collections	20-Apr	Webinar
Conference	Compliance Conference	21-Apr	TBD
Quick Bite	Telephone Etiquette	21-Apr	Quick Bite
Webinar	Head Teller: Managing the Under Performer	21-Apr	Webinar
Webinar	How Your Members Bankruptcy Filings Affect Your CU	28-Apr	Webinar

### May

Type	Course	Date	Location
Webinar	Understanding CU Financial Statements	5-May	Webinar
Conference	Small CU Conference	8-May	TBD
Full Day	Collections & Bankruptcy	10-11 May	NJCUL
Quick Bite	Member Trust Accounts	10-May	Webinar
Quick Bite	Supervising a Diverse Workforce	11-May	Quick Bite
Webinar	Strengthening Your CUs Loan Review Program	12-May	Webinar
Full Day	Compliance Update I	12-May	NJCUL
TeleCourse	Teller Essentials	13-May	2 Hour TeleCourse
Quick Bite	BSA	19-May	Quick Bite
Webinar	Handling Return Items	19-May	Webinar
Webinar	Reg CC	20-May	Webinar
Webinar	Repossession Notice & Sale of Collateral	26-May	Webinar
Quick Bite	CU Alternative to Predatory Car Loans	27-May	Quick Bite

### June

Type	Course	Date	Location
Quick Bite	Reg E	2-Jun	Quick Bite
Conference	Board/Supervisory Committee Conference	4-Jun	TBD
TeleCourse	Bankruptcy	8-Jun	2 Hour TeleCourse
Webinar	Resolving New Accounts Dilemma (Compl. Vs Sales)	9-Jun	Webinar
Quick Bite	Cell Phones: Our Future Wallets	16-Jun	Quick Bite
Webinar	Safe Deposit Fundamentals	16-Jun	Webinar
Quick Bite	Professionalism in the Workplace	22-Jun	Quick Bite
Webinar	Preventing Loses on Frontline & Call Center	23-Jun	Webinar
Quick Bite	Key Financial Ratios Everyone Should Know	30-Jun	Quick Bite
Webinar	Handling Right of Set Off	30-Jun	Webinar